

How to File a Claim



To file a claim, visit <https://guardhw.com/claims> or click the “File a Claim” link on our website.

Fill out the required information, and we’ll guide you through the process.

File a claim
24/7 →

What happens next?



1. Submit Your Claim

After submitting your claim, you’ll receive an email with instructions to contact a service provider to schedule a diagnosis, followed by an email from your claims specialist within 24 hours.



2. Contractor Diagnosis

When your contractor diagnoses the issue, **call us before any work begins**. Your claims specialist will confirm with the contractor if the issue is covered under your policy.



3. Additional Review (If needed)

If more details are required, your claims specialist may contact the contractor within 24 hours to gather photos or further information.



4. Approval & Repairs

Once your claim is approved, schedule the repair with your contractor and send us a paid receipt when the work is completed.

Protect your home today!

All claims are subject to Terms & Conditions as outlined in the Contract.



(800) 600-5129



www.guardhomewarranty.com

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